

MANAGED SERVICES

We strengthen your technological foundations so you can deliver better care



Superior application performance

Additional protection of user data

Greater capacity for internal teams

Our IT experts provide patch management support to help you overcome labour shortages, protect your data and accelerate your digital transition projects.



PATCHING

- Assess operating system patches required for each server
- Identify priority patches
- Propose a patching process and update as necessary
- Patch servers according to the established plan



SERVER MONITORING

- Identify server configurations to be monitored
- Create a custom dashboard
- Set up the dashboard in the LGI Azure environment
- Configure user access permissions on the dashboard



ALERT MANAGEMENT

- Implement or review the alert management process
- Set up custom notifications for each type of alert
- Implement and configure alerts
- Test the alert management system

Who choose Managed Services offered by LGI Healthcare Solutions?

Our IT experts are already familiar with many of your IT challenges, which means they're in the best position to help you with our server patches.

Partner with our managed services today in order to minimize your risk of service interruptions, boost application performance and save your teams time.



40 years of health network experience



In-depth knowledge of Quebec-specific legislation



Data centre based in Quebec*



Advanced technological expertise

* Data may also be based in Ontario with optional geographic redundancy

Get ready for Bill 25

- 1 Have you applied the most recent patches to your operating systems?
- 2 Are your systems and infrastructure monitored at all times?
- 3 Do you have a patch management plan in place to meet minimum government requirements?
- 4 Do you have the resources you need to execute your patch management plan?

If you did not answer yes to all of these questions, you may not be ready for Bill 25, which establishes a system of responsibility and accountability for protecting personal information.

Team up with a managed services partner and leave nothing to chance!



Book an appointment to discuss your needs

1 800 361-9659 or info@lgisolutions.com

To learn more:

lgisolutions.com