

LGI EMERGENCY REDIRECTION

Reduce emergency overcrowding with a fast, safe redirection process



+ 200 K patients redirected in Quebec and France

99.6% of nurses feel comfortable using this solution

130 health care facilities use the solution

LGI Emergency Redirection helps to safely identify non-urgent cases that can be redirected to a partner medical clinic to reduce emergency department overflow.

ASSESSING PATIENTS AT THE EMERGENCY DEPARTMENT

Using a proven algorithm that includes 50 common complaints, the solution helps triage professionals assess whether the patient is eligible to be safely redirected in just 30 seconds.

SELECTING A PARTNER CLINIC

The triage professional selects the most appropriate clinic using interactive maps and an intuitive interface.

PATIENT SUPPORT

The patient leaves the emergency department with a referral number, the date and time of their appointment, and a map to the selected partner clinic, with priority given to their family physician.

MEDICAL APPOINTMENTS AT A CLINIC

The patient is booked for a medical appointment at a time slot set aside or redirected patients and managed independently by the partner clinic.

15%

of ambulatory patients are eligible to be redirected

92%

of eligible patients agree to be redirected*

94%

of redirected patients show up to their appointment**

LGI Emergency Redirection increases patient satisfaction and safety

95%

of redirected patients believe this program should be used throughout Quebec

18 to 28%

reduction in emergency room wait times

35%

reduction in the number of patients who leave the emergency department before being seen



3%

of patients return to the emergency department within 48 hours of being redirected



Enjoy a proven turnkey cloud solution and professional implementation service that increases health care efficiency

"LGI Emergency Redirection improves quality of care and reduces patient stress."

Dr. Gilles Moalic
Emergency physician, Angoulême hospital

"The patients we see are happy to get access to timely, relevant care."

Dr. Gilles Raymond
General practitioner, l'Isle-d'Espagnac



Request a custom demo of
LGI Emergency Redirection

1 800 361-9659 or info@lgisolutions.com

To learn more:

lgisolutions.com