

Futureproofing expansion at Tri-County Mennonite Homes.



Tri-County Mennonite Homes (TCMH) is a care facility with more than 500 employees across three divisions: Aldaview Services, Nithview Community, and Greenwood Court. It is a forward-thinking organization committed to delivering high-quality care to its 4 types of residents – adults with developmental disabilities, individuals living in long-term care, and seniors in retirement home and independent living accommodations. Recognizing the challenges posed by rapid expansion and evolving operational needs, TCMH sought a unified solution to replace their fragmented systems.

Main challenges

- **Fragmented systems:** TCMH was managing multiple platforms, resulting in inefficiencies and redundancy.
- **Scheduling challenges:** An inadequate scheduling system complicated workforce management and hindered optimal staffing.
- **Scalability concerns:** Existing solutions were not equipped to handle the growing demands of the organization.
- **Usability issues:** The need for a system that was easy to use, understand, and train was paramount to ensure quick adoption.

The solution

LGI Workforce Pro emerged as the comprehensive, cloud-based platform that met TCMH's needs by:

- **Consolidated functions:** Centralizing HR, scheduling, time & attendance, payroll, and more into a single system.
- **Enhanced usability:** Providing an intuitive interface that is easy to learn and use, minimizing training time and errors.
- **Improved expansion:** Offering a scalable solution designed to grow alongside TCMH, ensuring long-term operational resilience.
- **Increased productivity:** Eliminating redundancies and enabling administrators to gain actionable insights for optimized staffing across facilities.

Implementation

TCMH partnered with LGI to transition smoothly from a disjointed collection of systems to an integrated workforce management solution. Key steps included:



- **System integration:** Replacing multiple vendors with a single, unified platform to centralize operations.



- **User training:** Implementing a comprehensive training program to ensure staff could quickly adapt to the new, easy-to-use system.



- **Process optimization:** Leveraging the platform's analytics to streamline scheduling and resource allocation, thereby improving overall operational efficiency.



Tri-County Mennonite Homes

Transitioning to LGI Workforce Pro has been a game-changer for us. With a rapidly expanding organization, we needed a system that could keep pace with our growth while simplifying complex workforce management tasks. This platform will not only enhance our operational efficiency but will also empowers our staff, ensuring they can focus on delivering the best possible care.

- **Mark Coburn, BFP FCA, Executive Director,
Corporate Services, Tri-County Mennonite Homes**



TCMH's transition to LGI Workforce Pro marks a pivotal step in its journey towards enhanced operational efficiency and superior care delivery. By consolidating multiple systems into a single, easy-to-use platform, TCMH has not only addressed its immediate challenges but also laid a robust foundation for sustainable growth.

Learn how LGI Workforce Pro can provide strong foundation for streamlined workforce management in your healthcare organization. Contact us today.

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