

TRANSFORMING WORKFORCE MANAGEMENT AT THE FRED DOUGLAS SOCIETY.



The Fred Douglas Society (FDS), a respected non-profit service and housing provider for seniors in Winnipeg, faced significant challenges in managing its workforce effectively. Using an outdated system without updates or support, FDS was struggling with a lack of flexibility and insufficient reporting capabilities. After evaluating other options, they turned to LGI Workforce Pro to streamline their HR, payroll, and scheduling operations.



300
employees



600+
seniors



7
sites



590+
living spaces

Main challenges

Outdated System Limitations

The outdated technology in the previous system could not evolve with the organizations' changing needs, causing inefficiencies in scheduling and payroll processes — hindering operational efficiency and staff satisfaction.

Inadequate Reporting Capabilities

Reporting in the old system was neither intuitive nor flexible, making it difficult to access critical data. This restricted FDS's ability to analyze workforce trends and compliance, leading to additional manual efforts.

Complex Compliance Requirements

FDS needed an all-in-one solution that could handle the complexities of Canadian healthcare regulations. Their previous system lacked the ability to automatically support compliance needs, leading to additional administrative workload.

Key Benefits



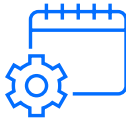
Unified Platform for Workforce Management

LGI Workforce Pro provides FDS with a single, integrated platform that combines scheduling, payroll, and human resource management. Shift assignments and pay compliance can now align with collective agreement rules, enhancing regulatory adherence, work-life balance, and the overall operational flow.



Enhanced Reporting and Compliance

One of the standout benefits for FDS is the LGI Workforce Pro intuitive reporting tool, which offers real-time data insights on overtime, attendance, and shift replacements — enabling more informed workforce planning.



Streamlined Shift Management

LGI Workforce Pro's automated scheduling and auto call-out features allow FDS to quickly fill open shifts without the need for manual calls, reducing stress for schedulers and ensuring continuous care for residents across its facilities.



Adoption of LGI Workforce Pro will bring a transformative level of efficiency to our HR, payroll, and scheduling operations. This change demonstrates how an all-in-one solution can deliver significant value, optimizing workforce management and providing a solid foundation for growth. ”

- **Greg Reid, CEO at the Fred Douglas Society**

Learn how LGI Workforce Pro can provide strong foundation for streamlined workforce management in your healthcare organization. Contact us today.

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